



## Travel Terms & Conditions

**A deposit per person** is required to secure your reservation; the deposit amount varies and will be assessed per trip, rental or reservation. This sum will be applied to the price of the trip, rental or reservation. Any balance is to be paid in full no later than the final payment date stated for each cruise/tour. Final payments received after final payment dates will be charged a \$25 late payment fee. (This does not apply for new reservations made after 30 days of departure.) Reservations made after final payment date must include full payment. Credit cards and checks are accepted. Payment for any returned checks must be in the form of a certified check or money order, include a \$50.00 return check fee, and sent to Stitchin Heaven Travel by overnight mail.

**Travel insurance (Cruises only)** is available to all pre-registered guests on cruises and it is the responsibility of the guest to request and obtain the insurance. Travel insurance fees are non refundable and it must be added before the final payment date. Credit cards, checks, or money orders will be accepted for final payment and travel insurance premiums. In the event insurance is used please be aware that it covers the cost of the cruise only. Sewing package fees are not refunded.\*

\*New York residents are not eligible for travel insurance.

**Cancellations:** Cancellations must be received in writing to Stitchin' Heaven Travel by the date indicated and must include a statement regarding the reason you are canceling. Travel insurance premiums are non-refundable. Please see the refund details listed below.

### Cruises:

Prior to Final Payment:	Loss of \$150.00 of the deposit
Final Payment - 60 days before trip:	Loss of 50% of your trip fees
59 - 30 days before trip:	Loss of 75% of your trip fees
29 days or less before trip:	Loss of your entire trip fees

### Land Ahoy:

Prior to Final Payment:	Full Refund
Final Payment - 60 days before trip:	Loss of 50% of your trip fees
59 - 30 days before trip:	Loss of 75% of your trip fees
29 days or less before trip:	Loss of your entire trip fees

**Bunkhouse & Cottages:**

Over 31-Days prior:	Full Refund minus a \$20 booking fee
30-Days or less prior:	Half Refund minus a \$20 booking fee
10 days or less prior:	Loss of your entire fees

**The Retreat Center:**

Over 31-Days prior:	Full Refund minus a \$100 booking fee
30-Days or less prior:	Half Refund minus a \$100 booking fee
10 days or less prior:	Loss of your entire fees

**Stitchin' Heaven Sponsored Retreats:**

Over 61-Days prior:	Full Refund
60-Days or less prior:	Half Refund
20 days or less prior:	Loss of your entire fees

Every attempt will be made to provide the features as described. However, circumstances may prohibit a particular teacher or vendor from attending. We will provide the best experience possible but will not refund money if changes are made either from the contracted teachers and vendors or from the cruise ship.

We make every effort to offer your tour package as advertised. However, there could be situations that are out of our control that would prevent the tour from taking place. In these incidents, funds will be applied toward a future tour. We will not be able to offer refunds.

**Hold Harmless Agreement:** Stitchin' Heaven Travel or Stitchin' Heaven, Inc. are not responsible for the costs of any medical treatment you may require during the trip. Under no circumstances is Stitchin' Heaven Travel or Stitchin' Heaven, Inc. responsible for the quality of medical care, or lack thereof, you may receive while on the trip. The undersigned agree to hold Stitchin' Heaven Travel and Stitchin' Heaven, Inc. harmless against injury, damages, or losses that might incur during the trip and registration for the trip states agreement.

**Stitchin' Heaven**  
321 Richards St  
Quitman, TX 75783

Email: [info@stitchinheaven.com](mailto:info@stitchinheaven.com)  
Phone: 1-903-760-7397